

# Financial Results Briefing for FY2022

Uchida Yoko Co., Ltd.

Tokyo Stock Exchange Prime

Securities code: 8057



- 1. Outline of Financial Results for FY2022 (Period July 21, 2022 July 20, 2023)
- 2. Medium-to-long-term Direction
- 3. Outlook for Full Period of FY2023



### 1. Outline of Financial Results for FY2022



### **Business Results for FY2022 (Consolidated)**

### **Increased Sales and Profits**

(Unit: Million yen)

	FY2021 FY2		Increase / Decrease	
Sales	221,856	246,549	+24,693	+11.1%
Gross Profit	42,648	44,606	+1,958	+4.6%
SG & A	34,758	36,169	+1,412	+4.1%
Operating Income	7,890	8,436	+546	+6.9%
Ordinary Income	7,843	9,161	+1,318	+16.8%
Current Net Income	4,477	6,366	+1,889	+42.2%



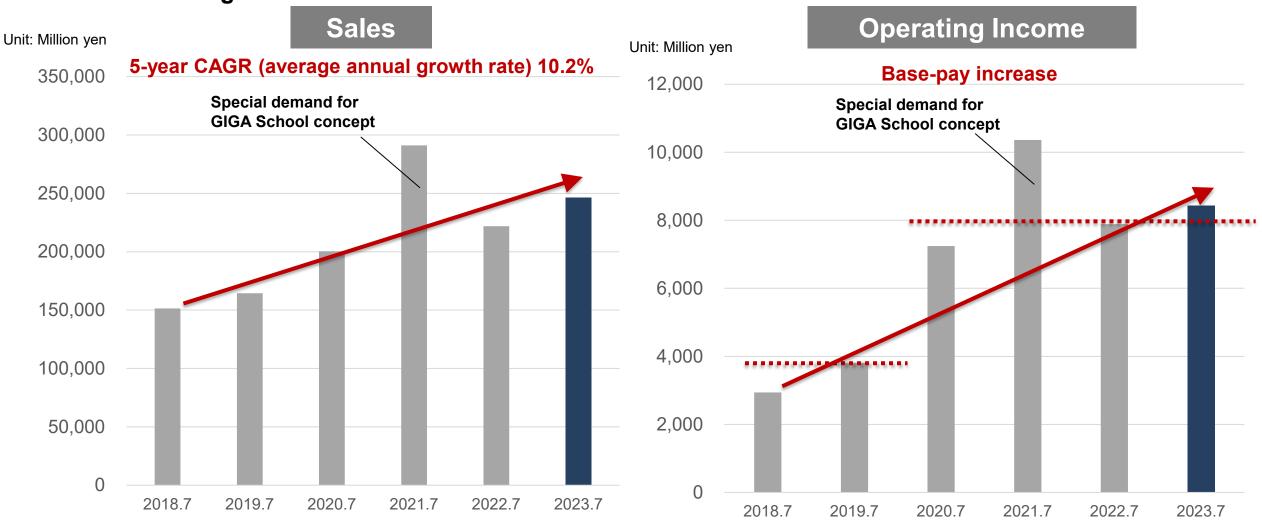
### **Key Points of Financial Results for FY2022**

- Besides special demand for GIGA Schools, sales, operating income and ordinary income are at all-time highs
- Sales significantly exceeded previous year's results in all segments.
- Operating income exceeded previous year thanks to growth in private sector that led to stronger investment for the future which brought about increased selling and administrative expenses.
- Ordinary income is significantly higher than previous year due to absence of Uchida Esco takeover bid related expenses from previous year.
- Net income is highest ever, even surpassing that of the GIGA era
- Added to increases in operating income and ordinary income, other factors also provided significant increases.
  - Incorporating profits from minority shareholders by making Uchida Esco a wholly owned subsidiary
  - Tax effects that come with absorption-type merger of unconsolidated subsidiary (temporary)



# Full-year Performance Results for FY2022 (Sales & Operating Income)

Besides the special demand for GIGA Schools in FY2020, sales, operating income and ordinary income are at all-time highs

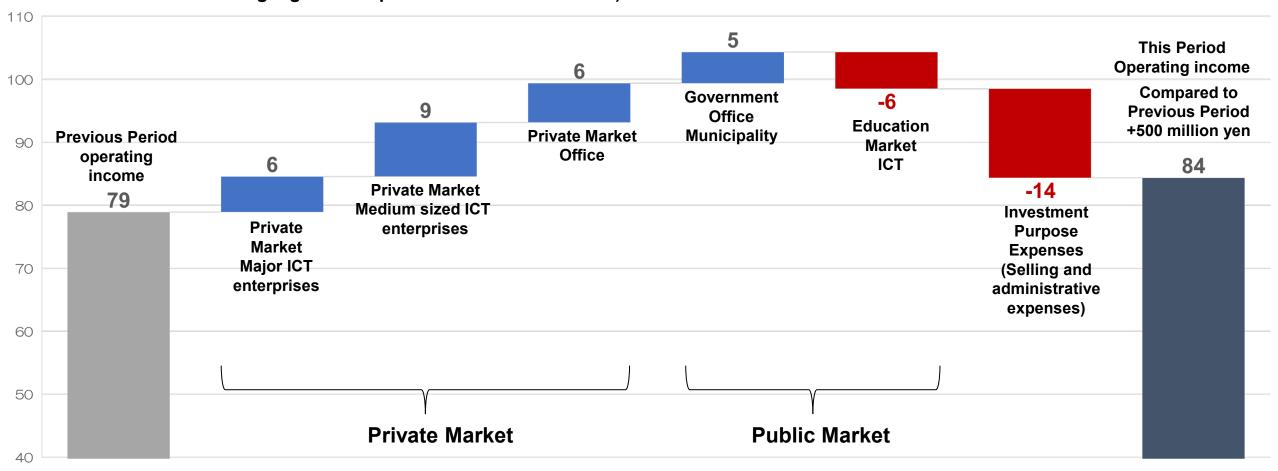




### **Operating Income YoY Breakdown for FY2022**

The private market has grown considerably, covering the reactionary decline in elementary, middle and high school ICT field and absorbing the increase in SG & A expenses

(although elementary, middle and high school ICT field was affected by a large rebound in Q1 of previous year, that field has (Unit: 100 million yen) been trending higher than previous from Q2 onwards).





# Increase in Investment Intended Expenses (Increase in SG&A)

Boosting customer contact, build group-wide sales system, etc., as planned

### **Marketing Activity Expenses**

- Boosting customer contact
- ✓ Promo events
- ✓ Increase sales activity volume
- ✓ Advertising, including TV commercials, etc., to raise awareness

### Capital Investment, etc.

- Building a group-wide sales management system
- Safety measures expenses for company buildings

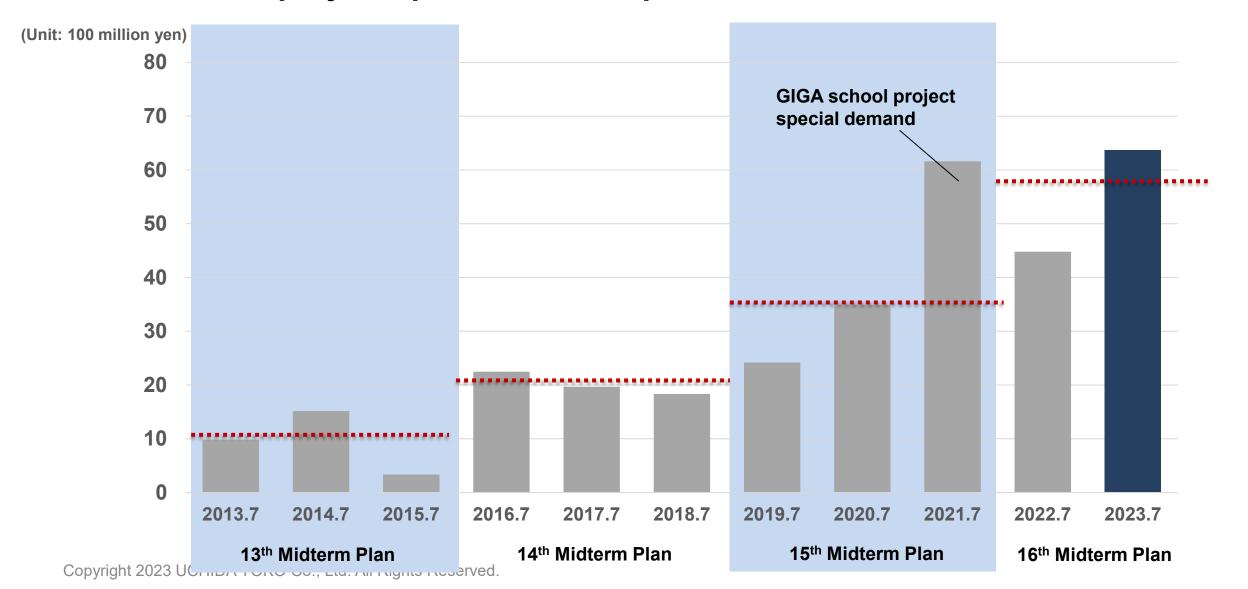
### **Human Investment**

- Base-pay increase, etc.
- ✓ Base-pay increase of ¥7000
- ✓ Child allowance increase
- ✓ Childbirth bonus increase

 Strengthening new graduate recruitment, etc.



# Performance Trends for FY2022 – Net Income Record high of 6.37 billion yen, exceeding the GIGA school project special demand period





### **Segment Performance for FY2022**

### Increased sales in all three segments

(Unit: Million yen)

Upper: Sales Lower: Operating Income	FY2021	FY2022	Fluctuation from previous year
Government and Education Business	74,747	80,708	+8.0%
	4,284	3,426	(858)
Office Business	48,394	51,092	+5.6%
	489	1,071	+582
Information	97,687	113,722	+16.4%
Business	2,608	3,649	+1,041



## **Segment Performance**



### **Information Systems**

### **Segment Performance**

(Unit: Million yen)

	FY2021	FY2022	Difference from previous year	YoY
Sales	97,687	113,721	+16,035	+16.4%
<b>Operating Income</b>	2,608	3,649	+1,041	+39.9%

### For Major Private Enterprises

 Major enterprises continue to build networks and expand subscription license contracts cored around cloud setups.



Robust ordering for large-scale projects in software licensing business centered on Microsoft products.

Increase in Azure cloud configuration ratio.

Demand for conference room. solutions, etc., is recovering thanks to recovery in employee attendance rate.

### For medium-sized enterprises

 With a noticeable regional economic recovery, the number of core system business deals concluded with medium-sized enterprises, mainly in food industry, has increased significantly.

### **ERP Core Business System "Super Cocktail"**

Strengths in business support specific to food and chemical industries



Track record in introducing numerous ERP systems to food manufacturers and wholesalers across Japan. No. 1 market share\* for 7 consecutive years

Source: ITR "ITR Market View: ERP Market 2022" ERP Market – Food: Trends in sales and shares by vendor (2015-2021 forecast)

### **Construction Industry ERP System "Process"**



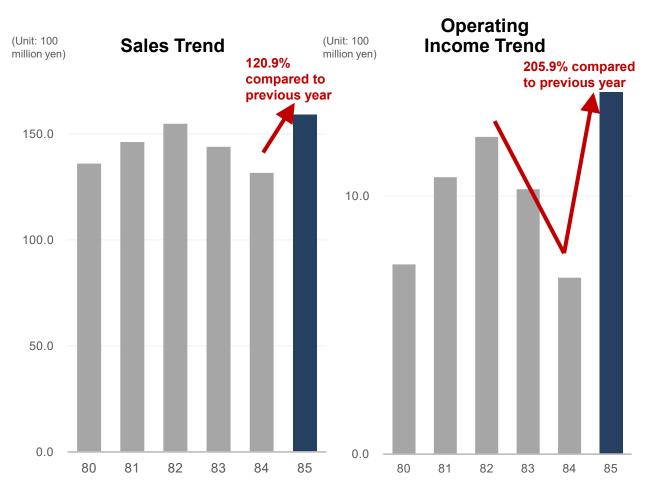
Introduction track record of more than 350 companies



### Information Systems

### Medium Enterprise ICT Field –

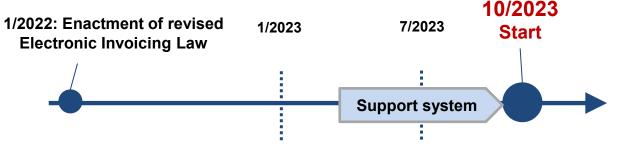
Business negotiations for core systems have expanded dramatically thanks to recovery in profits of regional medium-sized enterprises, and operating income has increased significantly due to the need to accommodate the new invoice system as well as other factors.



Operating income increased significantly due to an increase in highly profitable core system business negotiations

 Significant increase in business deals for core systems, mainly in food industry, which is one of our specialty fields.

Schedule for accommodating electronic invoice system

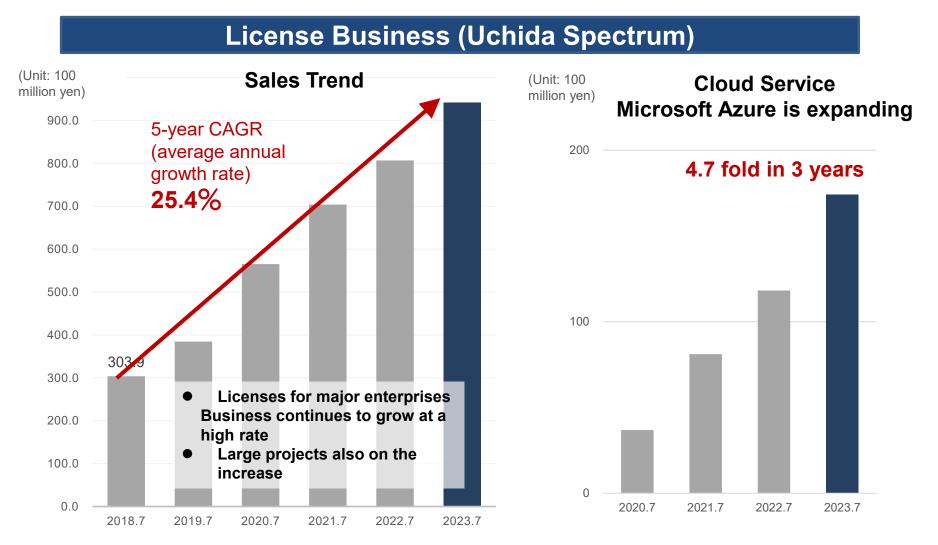


 Accommodation (support) of invoice system that starts from 10/2023 will continue on until October.



### Information Systems – Major Corporate ICT Field –

In addition to expanding software license business, cloud subscription license business has grown significantly





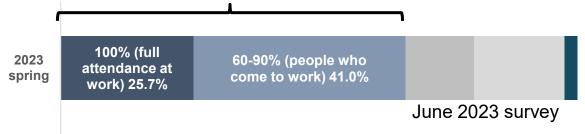
### Office Solutions Segment Performance

(Unit: Million yen)

	FY2021	FY2022	Difference from previous year	YoY
Sales	48,394	51,092	+2,698	+5.6%
Operating Income	489	1,071	+582	+119.0%

Commuting Rate has Recovered and Workers are Returning to Offices

### Some 66.7% have partially or completely returned to the office



Source: Xymax "Tokyo Metropolitan Area Office Demand Survey, Spring 2023

 Increase in projects such as renovations to create better office environments and support hybrid work styles due to significant increase in employees commuting to work, mainly among major companies in Tokyo metropolitan area.

### Increase in Renovations to Create Better Office Environments



- Acquired large scale R&D-related office construction projects due to shift to investment to R&D departments, which are sources of competitiveness.
- Production plant profits and logistics delivery efficiency have also increased thanks to an increase in furniture sales volume.



# **Government and Education Business Segment Performance**

(Unit: Million yen)

	FY2021	FY2022	Difference from previous year	YoY
Sales	74,747	80,708	+5,961	+8.0%
Operating Income	4,284	3,426	(858)	-

### FY2021 (previous FY)

- In the elementary, middle, and high school ICT field, two years' worth of conventional projects were executed; the previous year's worth of projects that were suspended for GIGA budget implementation and the projects of that year.
- Concentration of large projects in Q1
- Demand for additional devices after introduction of GIGA
- BYOD\* demand is increasing at private schools and universities, etc..

\*BYOD (Bring your own device)

\*Launched by Digital Agency in September 2022
Promotion of municipality
digital transformation (DX)

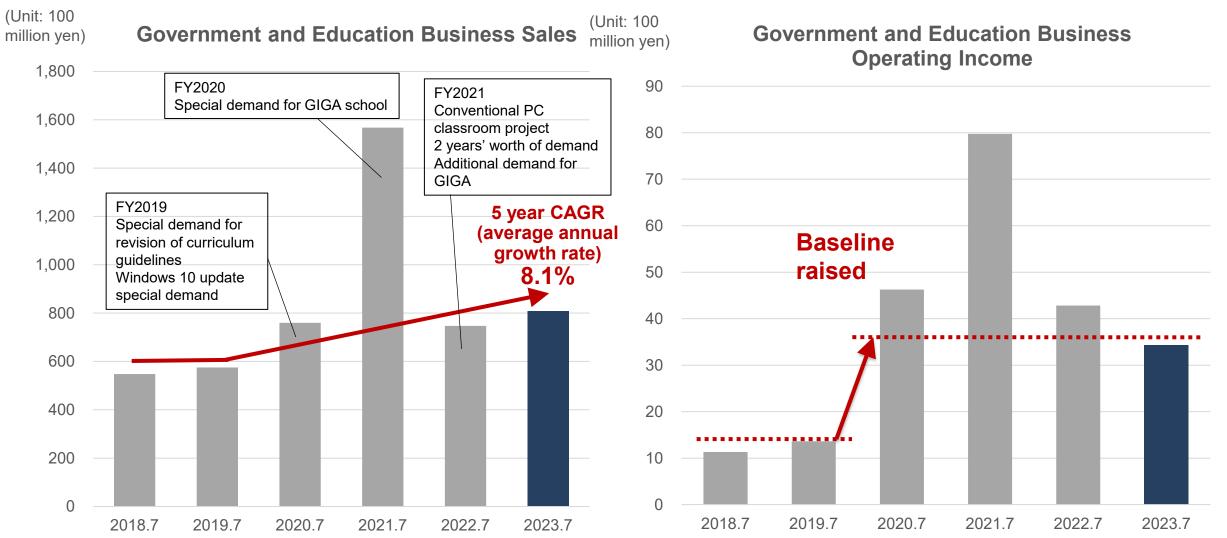
### **FY2022**

- ▲ Reactionary decline in Q1
- Q2 onward, we continued to receive projects for large-scale networks for after the introduction of GIGA and projects to refurbish classrooms to be able to capitalize on tablet devices
- BYOD\* demand continues at private high schools and universities
- University field: Projects related to establishing university departments and construction of learning environments are expanding
- Increase in system standardization associated with DX in municipality field, as well as network reinforcement projects



### **Government and Education Business Performance Trends**

### Sales expanded thanks to special demand and revenue baseline improved





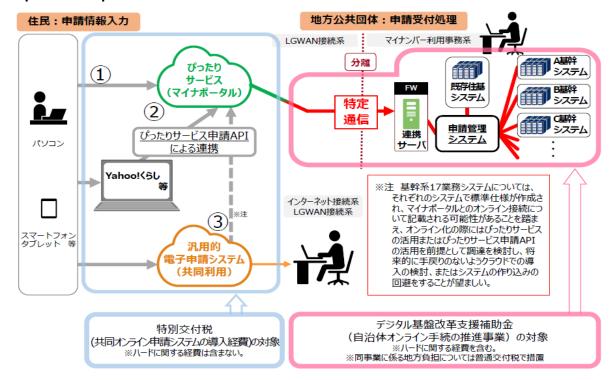
### Government and Education Business – Municipality Field –

Increase in system standardization and network reinforcement projects associated with DX in municipality field

Standardization of core business systems of regional public organizations

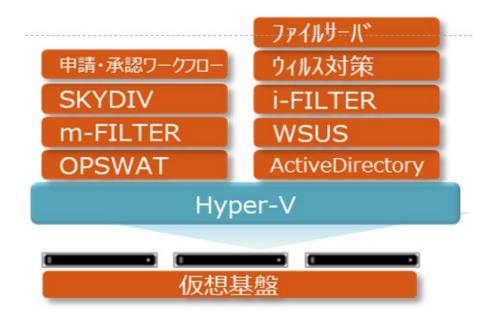
- Building a data linkage system with resident registration system -

Network construction and data linkage system with resident registration system to support "online administrative procedures" via ID number card (My Number), which is listed as a priority initiative in the national local government DX promotion plan.



### Increase in network reinforcement projects (certain cities in Saitama prefecture)

- Improving internet connection response by changing from virtual desktop to virtual browser
- Improving customer operability via combination of virtual browser plus sanitizing software





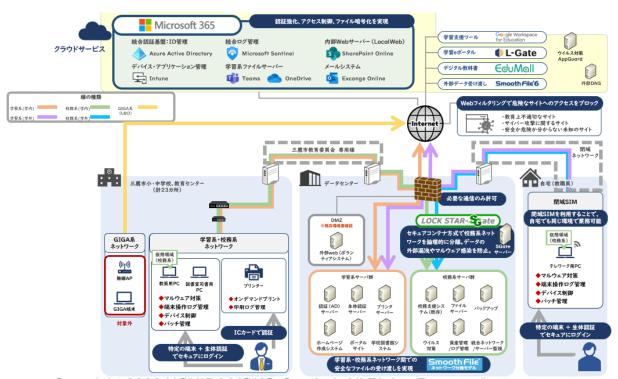
### **Government and Education Business**

### Elementary, Middle and High School ICT Field –

Significant growth in large-scale network projects and classroom renovations that support individual devices

Large network projects as follow on to GIGA school introduction
Educational network infrastructure design, etc. in certain cities in Tokyo

23 elementary/middle/high schools and education centers
Designed and constructed network infrastructure used by 13,000 students
and teachers



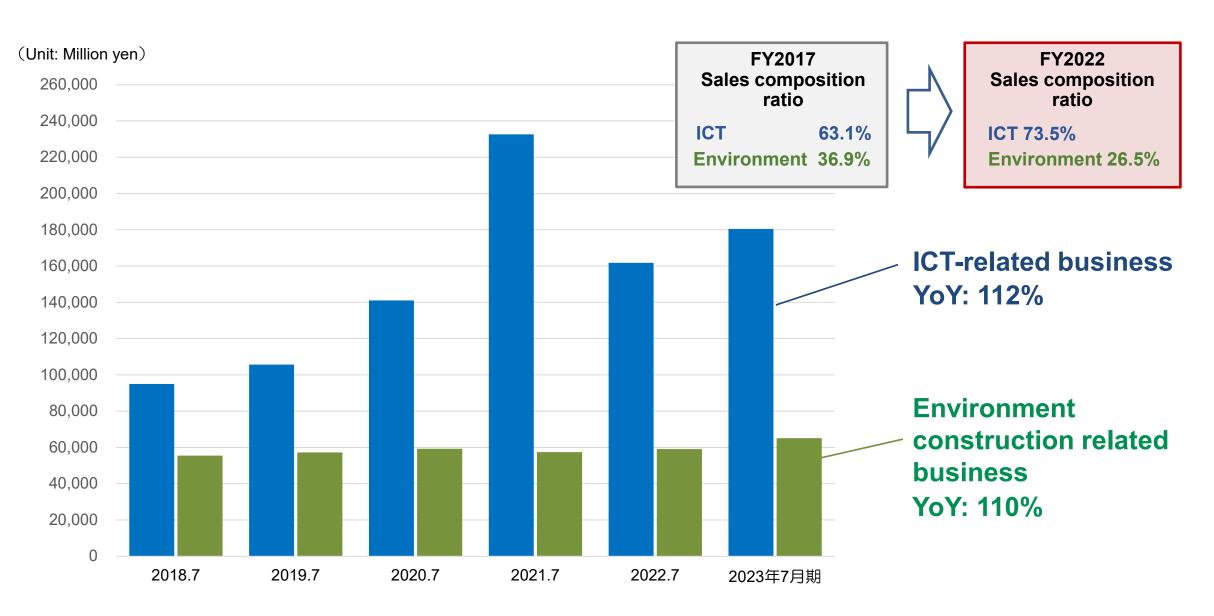
"Nosukko Futuristic Classroom" in Konosu, Saitama Prefecture -Renovation of Computer Classroom -

Uchida Yoko signed a collaboration deal with Konosu City to build a cutting-edge educational ICT space. We aim to help children improve their abilities through the use of problem-solving learning (PBL) and ICT, and by providing them with a lab classroom.





### **FY2022 – Sales Composition Ratio**

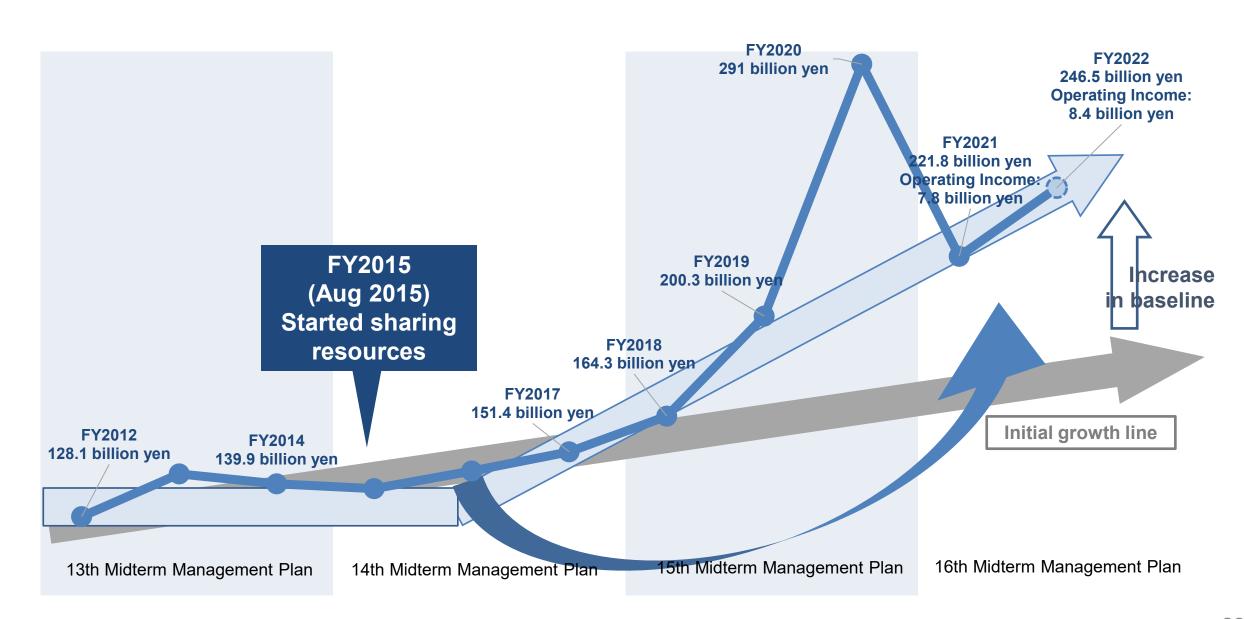




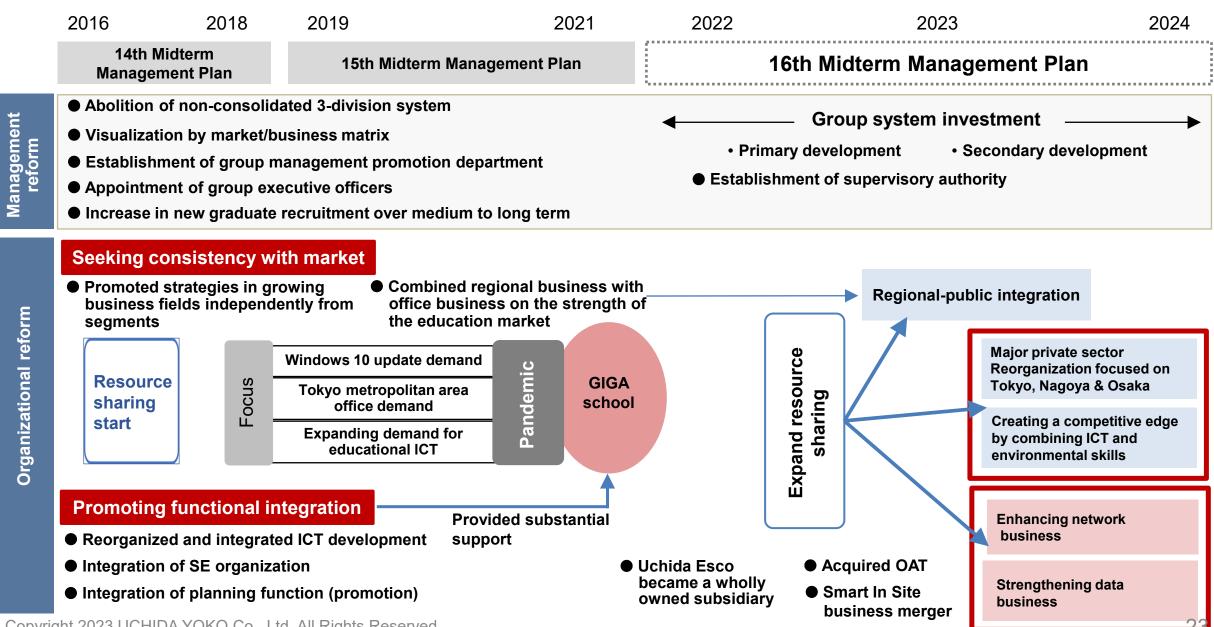
### 2. Medium-to-long-term Direction



### **Baseline Raised by Sharing Resources Across Segments**



### **Progress in Resource Sharing Leading to Baseline Raise**



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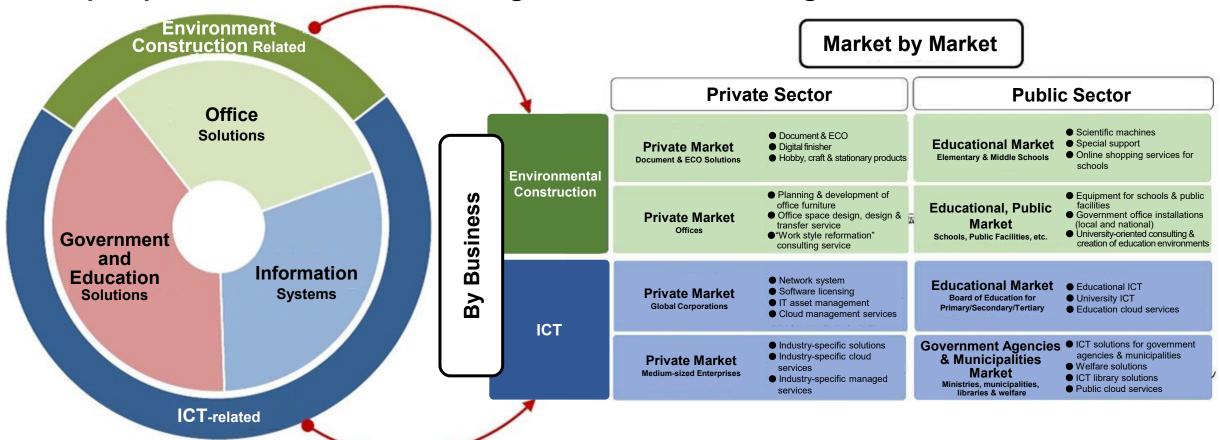


# Items Promoted Under 14<sup>th</sup> & 15<sup>th</sup> Midterm Management Plans (FY2015 to FY2020)



### Visualizing Business Structures Using Market/Business Matrices

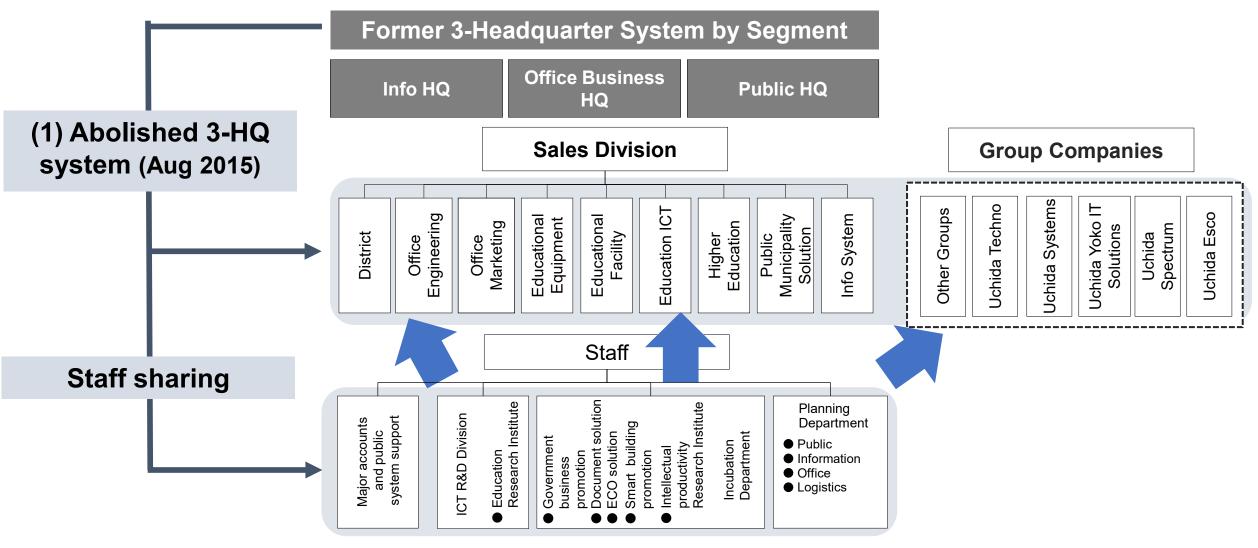
subdividing the business inherent in the 3 conventional segments into small business units (SBUs), and have begun reviewing the business portfolio of Uchida Yoko Group from an aerial perspective as well as considering resource restructuring.





### **Efforts for Resource Sharing and Rearrangement (1)**

Measures to ensure consistency with market and promote functional integration



Promote sharing of staff functions across business fields



### Efforts for Resource Sharing and Rearrangement (2) to (5)

### Measures to ensure consistency with market and promote functional integration

(2) Promoted strategies in growing business fields independently from segments (Aug 2015)

Turned network business promotion

Construction of communication infrastructure for major companies

Government business promotion

Construction of environment and systems for public offices and regional municipalities **Document & ECO** 

Sales of MFP toner, LED lights, etc.

(4) Integration of SE Organization Dispersed by Market and Business (Aug 2015)





Municipality support Educational

Educational support Network support

Integration (Aug 2015)

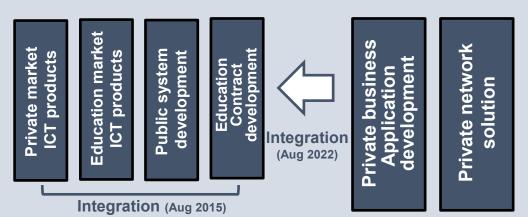
(3) Combination of Regional Public Offices and Offices based on Strength of Education Market (Aug 2018 - Aug 2022)



Integration of regions other than Tokyo, Nagoya and Osaka (Aug 2022)

(Concentrating forces on Tokyo, Nagoya, and Osaka)

(5) Integration of ICT Related R&D Departments and Development Functions for Each Business Segment (Aug 2015-)





# Items Promoted in 16th Midterm Management Plan (FY2021–FY2023)



### Progress in 16<sup>th</sup> Midterm Management Plan (FY2021 to FY2023)

### **ICT Field**

### 1st Year (FY2021)

- Strengthening network business by enhancing ICT infrastructure
  - Cooperation with Uchida Esco, a wholly owned subsidiary

### **2<sup>nd</sup> Year** (FY2022)

- Promoting data business
  - Absorption merger of Smart Insight
  - GROUPING OF OAT

### **Environment Construction Field**

1<sup>st</sup> Year/2<sup>nd</sup> Year (FY2021 – FY2022)

- Centered on strengths of public sector, strengthen regional direct demand drive across public and private markets
  - Regional unit for office-related projects integrated with environment construction unit for public-related projects to respond to increasing demand for public facilities (integration completed in stages by 2<sup>nd</sup> year)
- Uchida Techno (space design, interior design, etc.) became a wholly owned subsidiary



### **Strengthening Network Business**

Sharing resources and strengthening ICT infrastructure by making Uchida Esco a wholly owned subsidiary

Uchida Esco became a wholly owned subsidiary (Aug 2022)

Deploying with Uchida Yoko to bring fortes of Last Mile Service to private companies

### Demonstrating Synergistic Effect

 Expanding ICT service business cultivated through know-how in GIGA School concept to the growing private sector market

### **Uchida Yoko**

Develops platform business in ICT-related business and command strong customer contact points

### **Uchida Esco**

Develops service business with ICT after-sales support business as the core

### Large-scale Kitting Base "ESCO Funabashi Bay Site"

- Floor area: 5504.132 square meters
- Maximum monthly production: 40,000 units





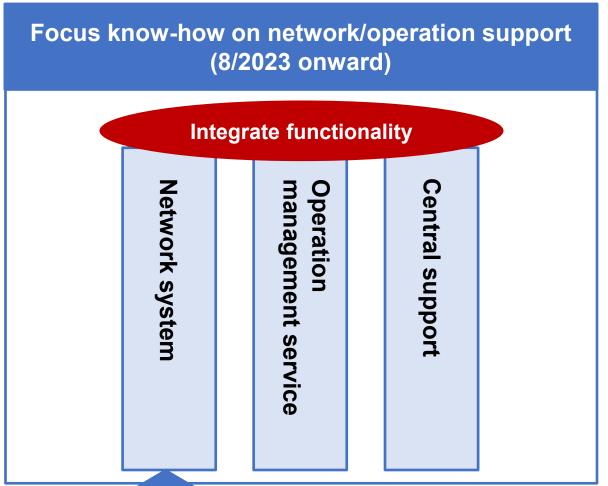


Improving track record beyond major companies to encompass SMEs as well



### **Strengthening Network Business**

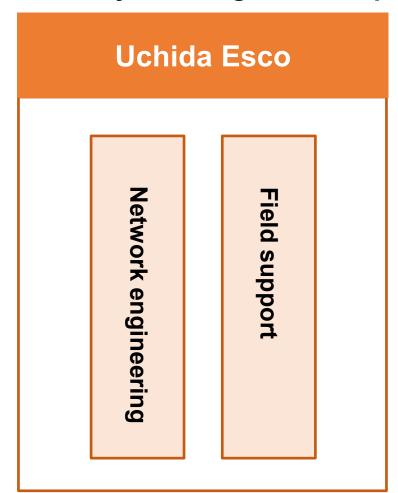
Collaborating with Uchida Esco to strengthen reorganization of system engineer setup





Management collaboration Promotion of staff exchange Skill sharing

16<sup>th</sup> Midterm Plan Implemented in 3<sup>rd</sup> year



Became a wholly owned subsidiary in FY2022

Based on strong know-how acquired from GIGA school project

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### **Promoting Data Business**

### **Absorption Merger with SMART INSIGHT (7/2023)**

### **About SMART INSIGHT**

2005: Uchida Spectrum developed "SMART INSIGHT" for big data analysis for business

2013: SMART INSIGHT's work was split away from Uchida Spectrum and SMART INSIGHT was established as a company, receiving investment from Innovation Network Corporation of Japan and others

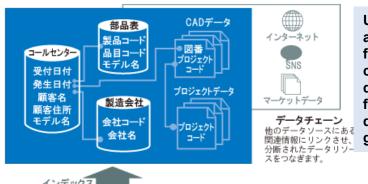
2015: Developed and released a new cloud product "Mugen"

2019: Became a 100% subsidiary of Uchida Yoko

2023: Merged with Uchida Yoko



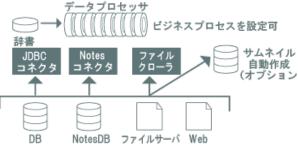
### Search Application "SMART INSIGHT G2"



Using three frameworks and their various functions, this application can virtually integrate data in a wide variety of formats to visually display data using various graphics.



"Virtual Data Integration Framework" virtually integrates information in various formats scattered across various locations.



Main customers (companies whose company logos can be published)

















### **Promoting Data Business**

### **Subsidiary Acquisition of Open Assessment Technologies S.A. (5/2023)**

### **History of OAT**

### **Around 2003**

Joint work between researchers at Luxembourg Institute of Science and Technology (LIST) and the University of Luxembourg

Developed initial concept for computer-assisted testing.

Developed the only CBT (computer-based testing) system based on open standards and named it "TAO".

2013

### Up to now

#### **OAT** established

Sponsored by Dutch Educational Assessment Agency (Cito) together with LIST.

OAT was established mainly by developers to supply "TAO" to the world.

### Deploying CBT in Europe, etc.

Chosen for large scale academic surveys in France and Italy, as well as academic achievement surveys in European countries and New York.

In 2018, also participated in investment for a standardized test for the ACT, a university entrance examination in the USA.

### Main Customers of CBT Platform "TAO"

### Countries where TAO is used for domestic academic ability surveys



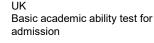
France Academic ability survey



Norway Academic ability



Italy Academic ability survey





University admission common academic achievement test



Lithuania Academic ability survey



Japan
National academic
ability/learning situation survey

etc.

### Adopted by Private/Non-profit Organizations



**LINUX** The Linux Foundation

### **CBT Platform "TAO"**



TAO is a CBT platform developed by OAT. It was developed in accordance with **the QTI (Question & Test Interoperability)** technical standard, one of the Computer Based Testing technical standards, which was established by the IMS Global Learning Consortium. The source code is publicly available and can be used free of charge (open source).

#### Chosen for OECD "PISA (Learning Achievement Survey) 2025"



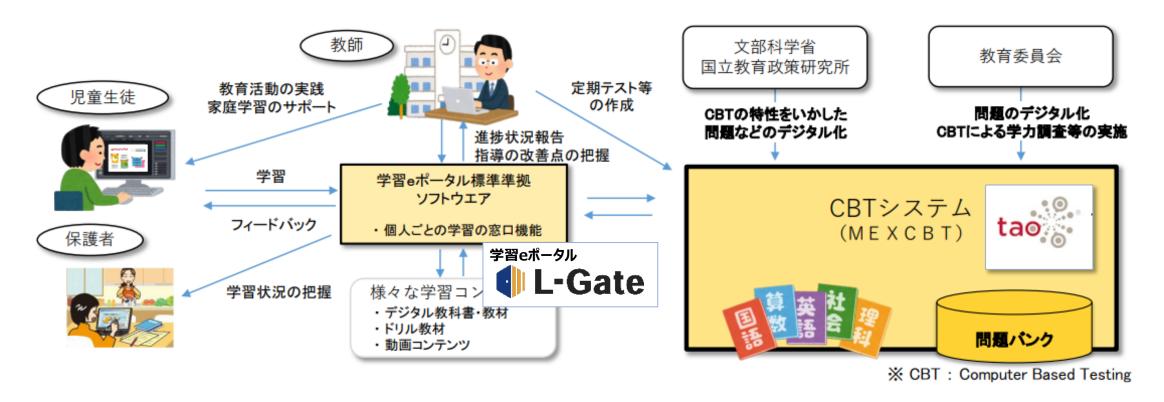
Used to conduct academic achievement surveys in more than 80 OECD member countries around the world.

"TAO" was selected as the CBT platform for PISA (Learning Achievement Assessment) 2025



# Reference: Established cooperative relationship with OAT for CBT system deployment in 2015

2020: Proposed "TAO" to MEXCBT (the MEXT CBT system), and it was adopted.



### CBT for domestic academic ability survey will be implemented in earnest from 2025 to 2026

Moving forward, there are plans to incorporate CBT into the entire national academic ability and learning situation survey conducted by MEXT, hence CBT is expected to spread to municipalities, universities and other educational institutions in Japan. Thus, Japan will become OAT's largest customer.



# **Bolstering Efforts for Direct Local Demand Across All Government & Private Sector Markets Based on Our Advantage in the Public Sector**

Focusing on strengths (know-how and skills) in public school facilities field, we are combining resources of the local office field.

Completely integrating public and office fields
Responding to expanding regional public demand
Organization to handle sales for widespread direct
demand





### Public and school facilities fields

- Extensive track record in providing school facility equipment
- Know-how to approach clients such as municipalities, city halls, boards of education, design offices, general contractors, etc.

### Regional office field

- Resources spread across regions
- Sales networks covering regions



### 16th Midterm Plan (FY2021-FY2023) – 3rd Year

### ICT Field

### **Environment Construction Field**

### Items to be implemented in 3<sup>rd</sup> year (FY2023)

- Initiatives for data utilization
- Concentrate forces in private sector environment construction field in Tokyo, Nagoya and Osaka areas
- Creating unique competitiveness by combining ICT skills and environment construction skills



### **Initiatives for Data Utilization**

## Initiatives for future private and public data utilization businesses

# Undertook absorption merger of SMART INSIGHT (unconsolidated)

SMART INSIGHT develop data visualization and analysis solutions that can be used to promote DX in any business, from virtual data integration to visualization, text data analysis using AI and advanced analytics.

Long track record of implementing data utilization in major manufacturing industries, etc.

Possesses highly unique technology and know-how in data visualization and analysis

# **Subsidiary Acquisition of Open Assessment Technologies S.A.**

Advanced CBT\* platform development Company headquartered in Luxembourg

Funded by Dutch Educational Evaluation Institute (Cito) and Luxembourg Institute for Research and Technology (LIST)

Chosen for OECD "PISA (Learning Achievement Survey) 2025"

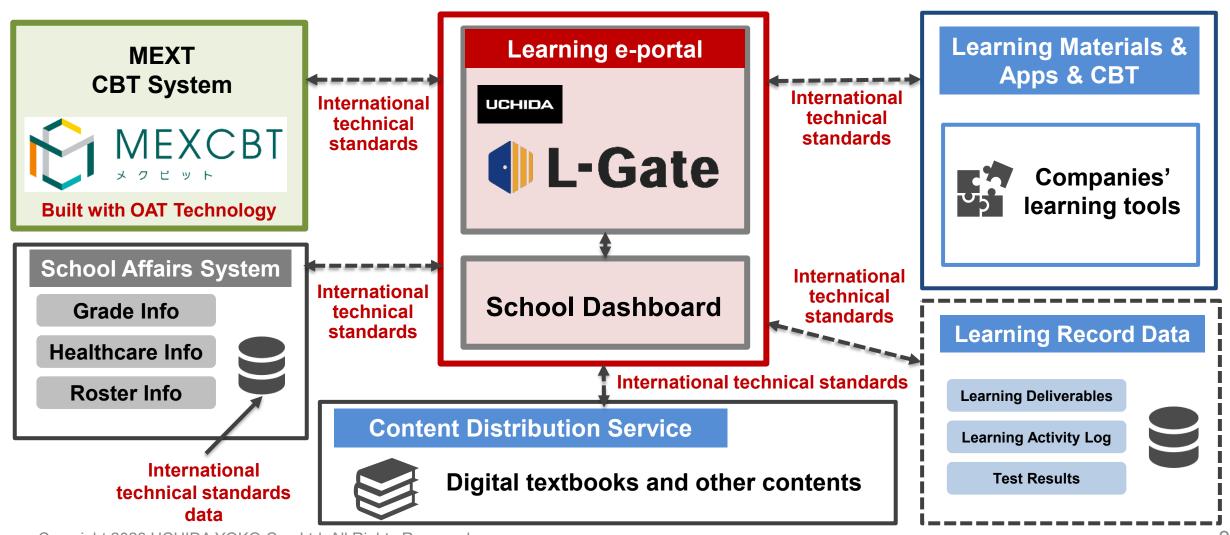
Possesses open source technology and know-how that will be essential for future educational data utilization

<sup>\*</sup>Computer Based Testing



# Initiatives for Data Utilization in Schools Responsible for Building an Ecosystem for Educational DX

We adopted international technical standards to enhance compatibility with other companies' products and thus make it easier to link data.

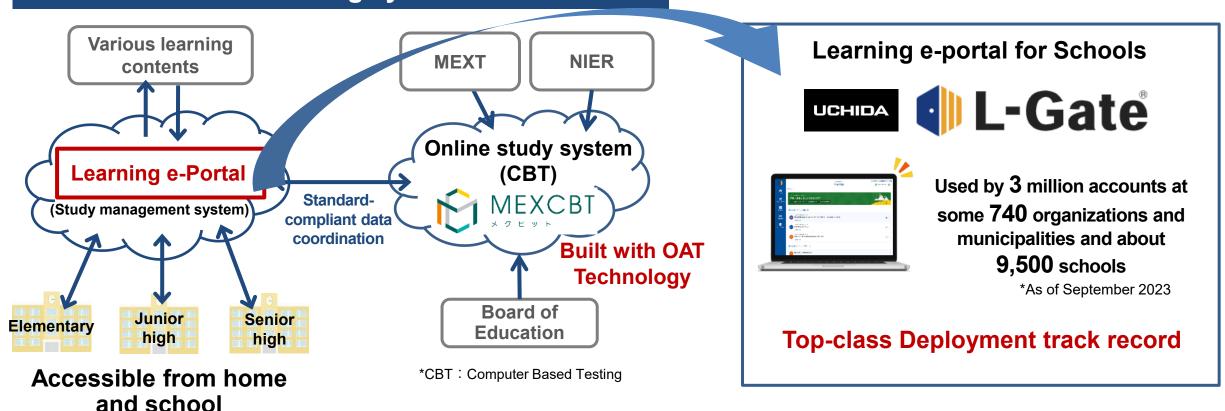




## Development of L-Gate, a Learning e-Portal for Schools

Schools need to connect to the learning e-portal to link into the government's large-scale demonstration experiment.

### **MEXT's online learning system "MEXCBT"**



In April 2023, the "FY2023 National Academic Ability and Learning Status Survey (junior high school survey)"used "MEXCBT" for the English speaking survey. About 1 million students used it.

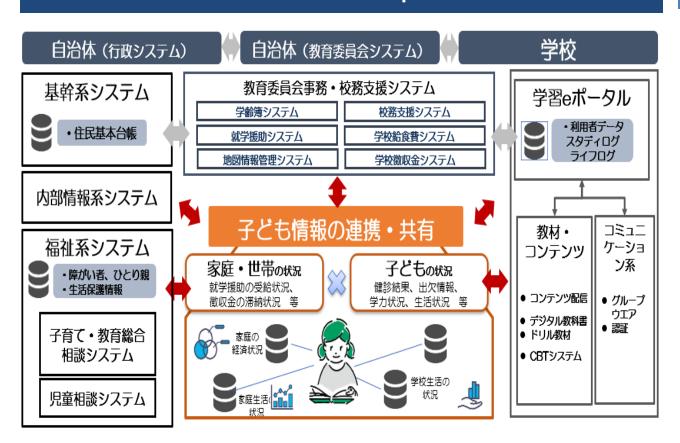
As this e-portal can be connected to "MEXCBT", its usage is spreading rapidly!



## Municipality DX Based on Children's Data

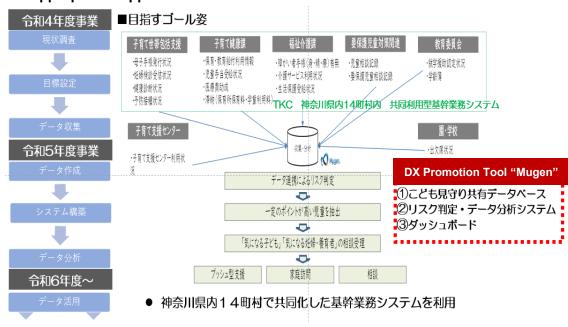
In the future, we will promote data linkage between schools and municipalities and use it to solve various problems for children.

An Image of Data Collaboration and Sharing Originating from Children's Information in Municipalities and Schools



"System for Watching Over Children"
Collaborating over children's data with Kaisei-cho in Kanagawa
prefecture

This is a system that links data related to children and analyzes and visualizes risks, starting with risk identification. The system provides a platform to enable caseworkers, public health nurses, school social workers, etc. to act quickly with the appropriate support.



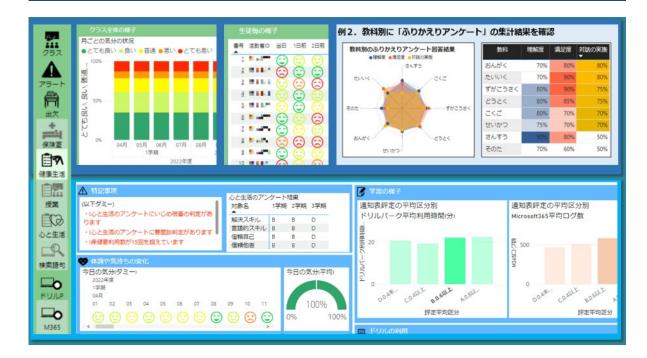
\*DX promotion tool "Mugen": A solution developed by SMART INSIGHT. This DX promotion tool can quickly and virtually integrate and utilize all digital data that are restricted to internal use across departments.



### Data visualization "School Dashboard"

#### Utilizing big data that makes use of the individual device setup in GIGA Schools

#### "School Dashboard" (Image)



#### What is School Dashboard?

Much of the history of the study data handled by a student on their individual tablet (device) can be kept, while the remainder can be garnered from the school affairs system, and all these pieces of data related to learners can be aggregated and shown on the dashboard for perusal by teachers and other stakeholders

# Development of "School Dashboard" for Smart School Project in Saitama

We collaborated with Saitama City in the "Saitama City Smart School Project"- supporting the development of an educational data utilization platform at GIGA Schools and promoting reforms in learning, teaching and workstyles (October 2022)





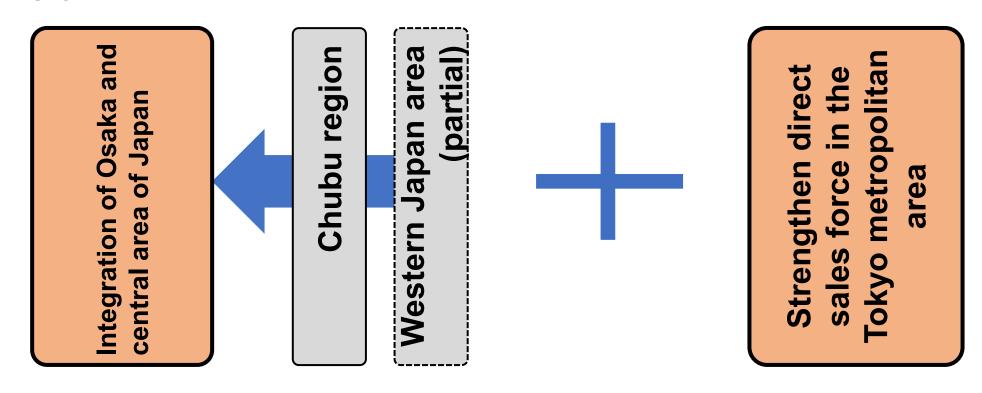
#### <Roles of Uchida Yoko>

- Development) of school dashboard prototype (data visualization) to create a lively interaction with children
- Acquisition and accumulation of study logs and life logs using learning e-portal
- Promotion of workstyle reforms for teachers associated with the utilization of school affairs support system



# Concentrating Forces in Private Sector and Environment Construction Field in Tokyo, Nagoya and Osaka Areas

Following the increase in offices in the Tokyo metropolitan area, we have reorganized our agency sales forces in western and Chubu regions of Japan into one direct sales force for Osaka and the Chubu region (Nagoya and environs) to funnel our sales force toward the Tokyo, Nagoya and Osaka areas.

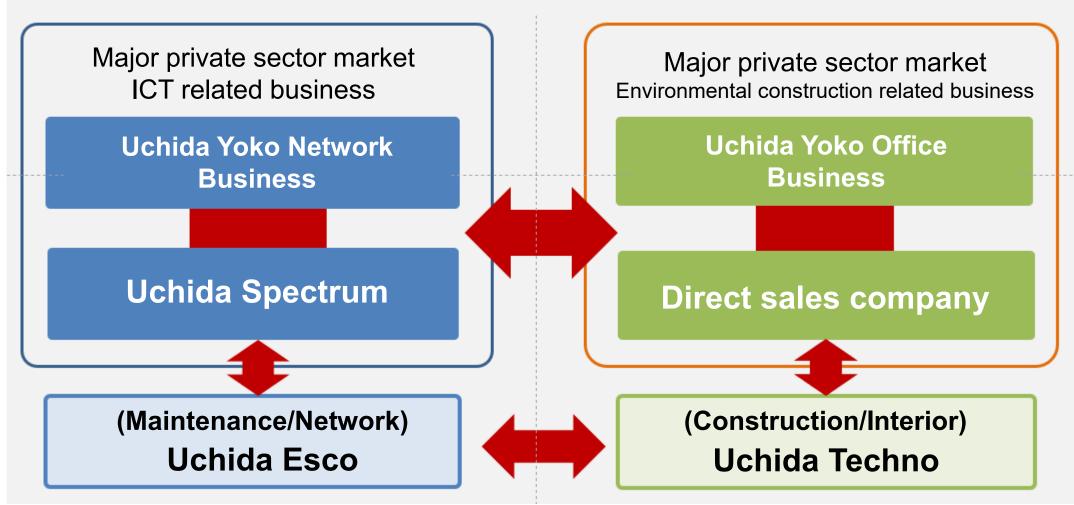


Combined direct sales organization



## Reference: From 16th Midterm Management Plan

Focusing resources on major private sector market Maximizing strengths across segments and group





# Creating Unique Competitiveness by Combining ICT Skills and Environment Construction Skills

Promoting the fusion of ICT skills and environment skills as put forward in 16th Midterm Plan

**Organizational** 

reform

merger

#### **ICT Related Business**

# Network service business for major companies

Integrating systems in clouds

Building communication infrastructures

Building network infrastructures

Combining know-how to strengthen competitiveness

Combining ICT and environment construction to create models that demonstrate uniqueness

**Environment Construction Related Business** 

# **Tokyo Metropolitan Area Office Project Business**

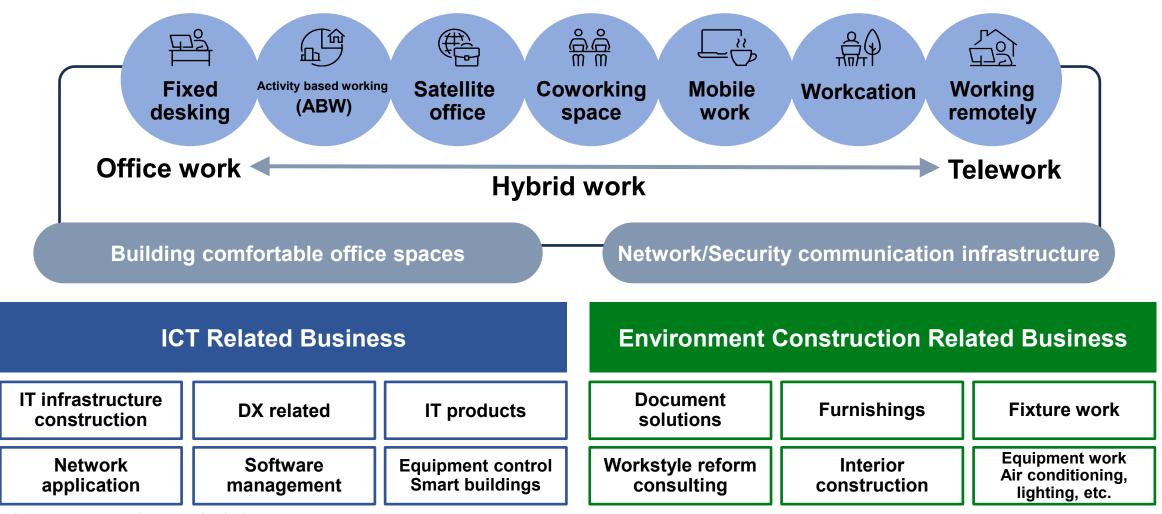
Space design, layout, interior

Office furniture, interior construction



# Creating Unique Competitiveness by Combining ICT Skills and Environment Construction Skills

Aiming to be a unique entity providing hybrid workplaces by combining ICT and environment construction to improve productivity at major private corporations





## Proposing New Offices where Data can be Utilized

#### Linking people and data in offices that fuse networks and spaces

#### 2022-23 Concept – Active Commons "Team Base" and "Comfortable Space" in the Hybrid Era







Aggregates and displays various data on people and equipment in offices.

Daily upgrades in the form of integrated signage.

<sup>\*</sup> Active Commons®: At Uchida Yoko, in ABW (Activity Based Working), which is a workstyle where time and place are changed according to work content, since 2012, we have been advocating Active Commons® as a shared space where staff can actively conduct their work.

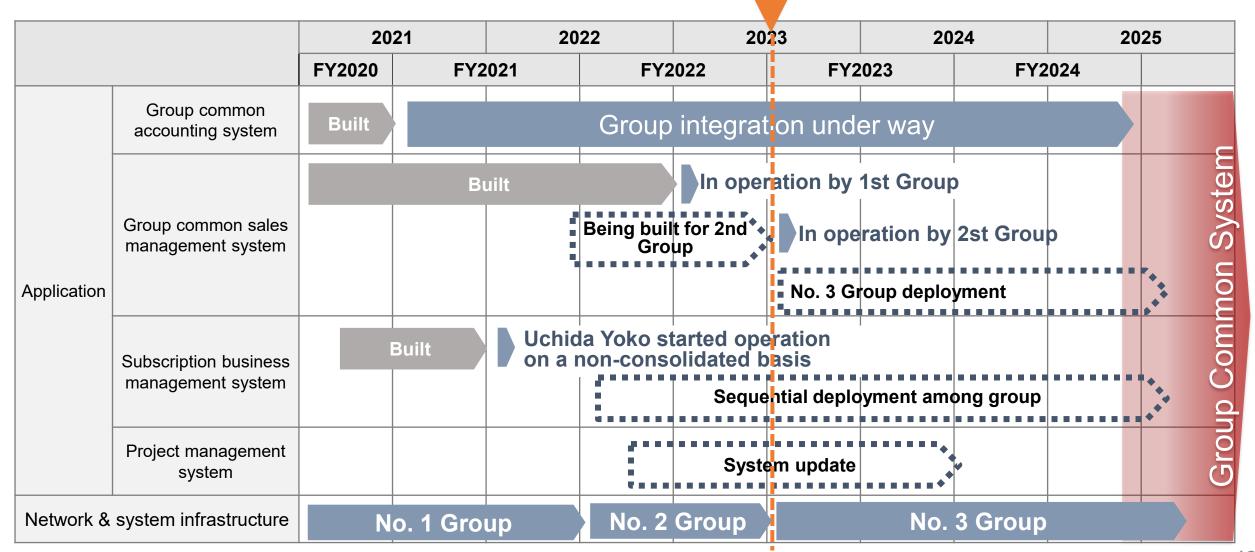


# Continued System Investment for Group-wide Restructuring



## System Investment to Restructure Entire Group

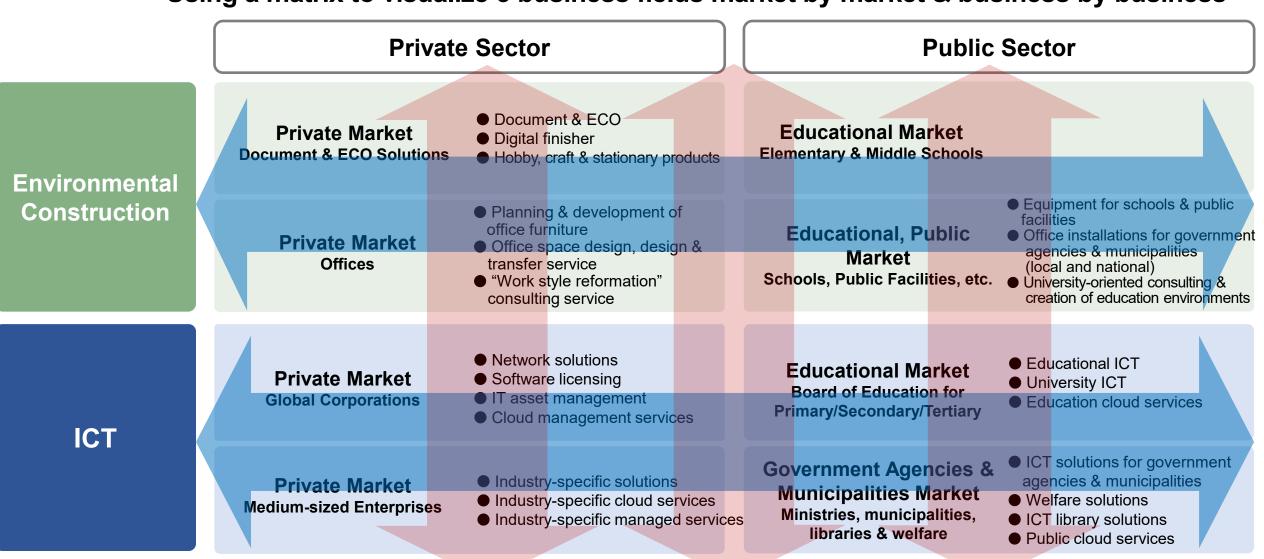
#### Accelerate management transformation by utilizing data from common system





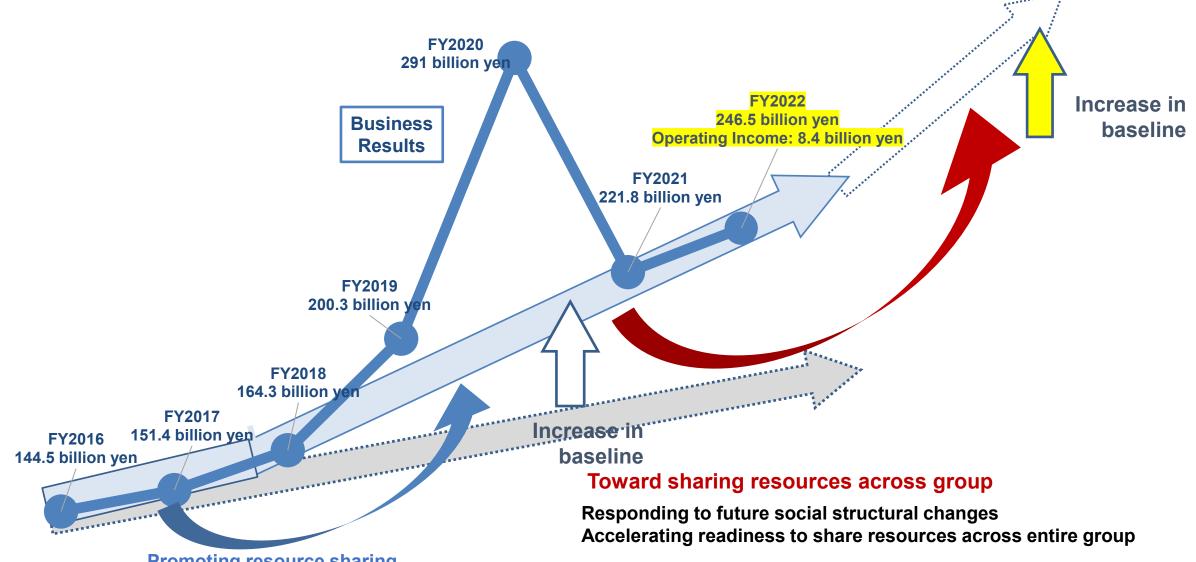
# Accelerating Restructuring of Group, including Core Businesses, from Management Transformation

Using a matrix to visualize 3 business fields market by market & business by business





#### Aiming to Rebuild Entire Group to Further Raise Baseline for the Future



**Promoting resource sharing** 

Steady rise in baseline thanks to management reforms that promote resource sharing.



## 3. Outlook for Full Period of FY2023



## **Consolidated Earning Forecast for FY2023**

Unit: Million yen

	FY2022	FY2023 Plan	Increase / Decrease	
Sales	246,549	255,000	+8,451	+3.4 %
Operating Income	8,436	8,600	+164	+1.9%
Ordinary Income	9,161	9,300	+139	+1.5%
Current Net Income	6,366	6,000	(366)	(5.8%)



## **FY2023 Plan by Segment**

Unit: Million yen

Upper: Sales Lower: Operating Income	FY2022	FY2023 Plan	Increase / Decrease
Government and Education Business	80,708	81,000	+0.4%
	3,426	3,500	+74
Office Business	51,092	53,000	+3.7%
	1.071	1,100	+29
Information Business	113,721	120,000	+5.5%
	3,649	3,750	+101



## **About Shareholder Returns**

#### **FY2023**

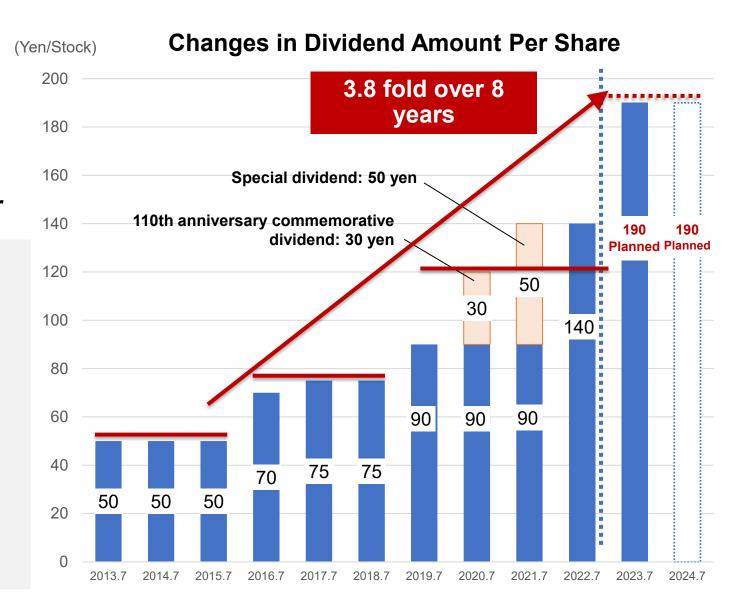
Year-end dividend per share (planned): 190 yen

Plan to increase dividend by 50 yen from previous year.

Plan to continue at 190 yen in next fiscal year

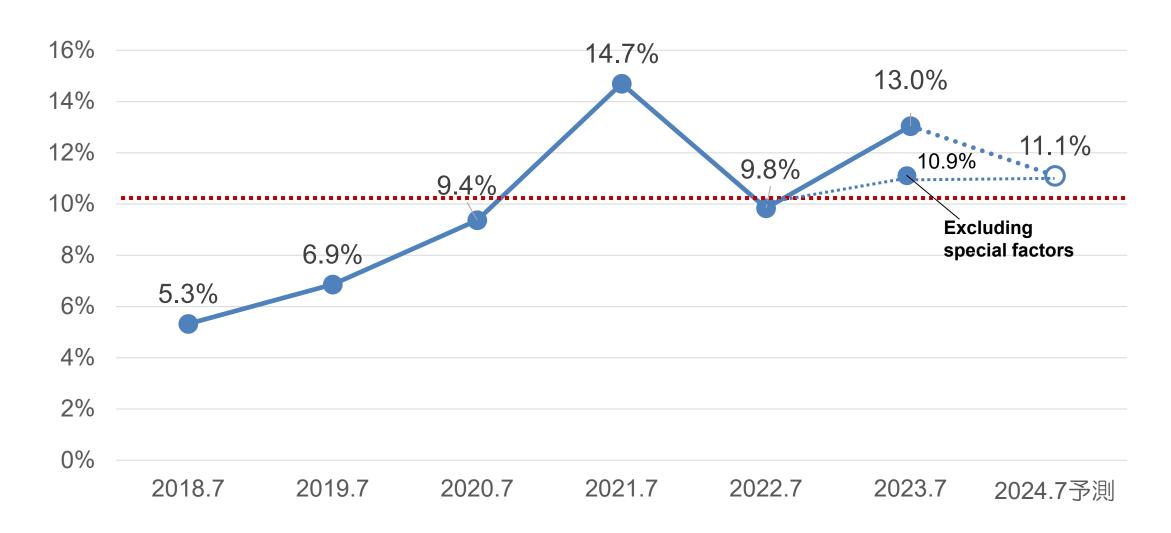
- Stable dividends are a precondition
- Balance "investment for achieving medium-to-long-term management strategy" against "solidity of financial base" while taking into consideration future risks

We aim to further enhance returns to shareholders





# Trends in Return on Equity (ROE)





# Changes in Target Management Indicators

## Raising ROE target

Previously (revised for FY2021)

Regarding return on equity (ROE), we aim to build a management foundation that allows us to maintain a stable <u>level of over 8%</u> while promoting our own reforms to respond to future market changes.



Changes (revised for FY2023)

Regarding return on equity (ROE), we aim to build a management foundation that allows us to maintain a stable <u>level of around 10%</u> while promoting our own reforms to respond to future market changes.



# Changes in Social Structure will bring about Major Changes in Social Needs



"What to do with people?" and "Utilization of ICT" are mutual issues

Contribute to Solving the Depopulating Society by Realizing "Society 5.0"





# Please note the following with regard to this document

Of the business result outlooks, strategies, plans and other such items described in this document, those that are not historical facts are assumed to be related to future business results. These are decisions made by the management based on various information, such as future trends available at this time, and include uncertainties.

Therefore, please understand that the actual business results may differ from forecasts due to various internal and external factors.